

hertz[®]

KOMPRESSOREN



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10 YEAR

WARRANTY

SMART

STANDARD WARRANTY

STANDARD Warranty

Oil-Lubricated Rotary Screw Compressor Packages

Hertz Kompressoren (the “Company”) warrants to each original retail purchaser (“Purchaser”) of its new products from the Company or its authorized distributor that such products are, at the time of delivery to the Purchaser, free of defects in material and workmanship. This Standard Warranty statement applies to compressors shipped after January 1, 2017.

STANDARD WARRANTY PERIOD

The Company’s obligation under this warranty is limited to repairing or, at its option, replacing, during normal business hours at an authorized service facility of the Company, any part which in its judgment proved not to be as warranted within the applicable warranty period as follows. Regular maintenance in accordance with the service manual is required. Use of genuine Hertz Kompressoren OEM parts and lubricants are highly recommended. If a component failure is deemed a result of using non-genuine Hertz Kompressoren parts and lubricants, warranty will not be allowed.

COMPONENT	STANDARD WARRANTY COVERAGE	DETAILS
Package	12 months from startup or 15 months from date of shipment to first purchaser, whichever occurs first	All components within the package, excluding normal wear items
Airend	24 months from startup or 27 months from date of shipment to first purchaser, whichever occurs first	Normal wearing items, such as shaft seals and inlet valve components, along with the servicing of these items is not covered under the warranty unless deemed as material or workmanship defects. Any disassembly or partial disassembly of the airend, or failure to return the “unopened” airend per Company instructions, will be cause for denial of warranty
Electric Motors	12 months from startup or 15 months from date of shipment to first purchaser, whichever occurs first	Includes both drive motor and cooling fan motor. For nonstandard motors, the original manufacturer’s warranty will take precedence.
Major Package Components	24 months from startup or 27 months from date of shipment to first purchaser, whichever occurs first	Includes package controller, variable frequency drive if applicable, air/oil reservoir, and air/oil cooler.
Labor	<p>Package / Electric Motors: 12 months from startup or 15 months from date of shipment to first purchaser, whichever occurs first</p> <p>Airend / Major Package Components: 24 months from startup or 27 months from date of shipment to first purchaser, whichever occurs first</p>	Service will be provided by Company representative or authorized service personnel, for repair or replacement of any product or part which in the Company’s sole judgment is proved not to be as warranted. Labor shall be limited to the amount specified in the Company’s labor rate schedule. All costs of transportation of product, parts, and repaired or replacement parts claimed not to be as warranted to and from such service facilities shall be borne by the Purchaser. The Company may require the return of any part claimed not to be as warranted to one of its facilities as designated by Company, transportation prepaid by Purchaser, to establish a claim under this warranty. Replacement parts provided under the terms of the warranty are warranted for the remainder of the Warranty Period.

STANDARD WARRANTY DISCLAIMER

To be eligible for warranty consideration, Claimant must:

- (a) Follow all recommended installation and service procedures as outlined by the Seller
- (b) Use only HERTZ KOMPRESSOREN parts, accessories and fluids on the compressor
- (c) Submit fluid samples for annual analysis and perform maintenance per the prescribed instructions in the Operators and/or Maintenance manual(s)
- (d) Have a valid warranty registration card and start-up sheet on file with HERTZ KOMPRESSOREN

Notice of alleged defect must be given to Seller in writing with all identifying details including serial number, model number, equipment type and date of purchase, within thirty (30) days of discovery of defect during the warranty period.

Seller's sole obligation on this warranty shall be, at its option, to repair, replace or refund the purchase price of any product or part which proves to be defective. If requested by Seller, such product or part thereof must be promptly returned to Seller, freight collect for inspection.

This warranty shall not apply and Seller shall not be responsible nor liable for:

- (a) Consequential, collateral or special losses or damages
- (b) Equipment conditions caused by fair wear and tear, abnormal conditions of use, accident, neglect or misuse of equipment, improper storage or damages resulting from shipment
- (c) Deviation from operating instructions, specifications or other special terms of sales
- (d) Labor charges, loss or damage resulting from improper operation, maintenance or repairs made by person(s) other than Seller or Seller's authorized service station
- (e) Improper application of product

In no event shall Seller be liable for any claims, whether arising from breach of contract or warranty claims of negligence or negligent manufacture, in excess of the purchase price of the equipment. It is incumbent on the user to provide complete and accurate records of maintenance and verifiable proof of purchase and use of genuine Hertz Kompressoren repair and replacement parts.

THIS WARRANTY IS THE SOLE WARRANTY OF SELLER AND ANY OTHER WARRANTIES, EXPRESS, IMPLIED IN LAW OR IMPLIED IN FACT, INCLUDING ANY WARRANTIES OF MERCHANTABILITY AND FITNESS FOR USE, ARE HEREBY SPECIFICALLY EXCLUDED.



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